



## **A Letter from your First Federal Bank Family**

First Federal Bank SSB continues to adapt to developments surrounding the global pandemic COVID-19.

Federal, State, & Local governments have issued declarations aimed at slowing the spread of the virus. The Pandemic Plan at First Federal Bank has reached a level that directs us to increase the level of protection for you, our customers, and staff alike. For this reason, **beginning Monday, March 23, 2020 all teller services will be provided at the drive-thru lanes.** Lobby and walk-ins will be permitted by appointment. This mitigation measure will remain effective until further notice.

**Appointments can be made by:**

**Calling (806) 385-7511 or**

**Emailing us at [Information@FirstFedLFD.com](mailto:Information@FirstFedLFD.com)**

We thank you for your support and understanding.

First Federal Bank encourages you to share your questions and concerns. We have options to share for those concerned about the security of their deposits or loan accounts.

**Our Drive-Thru hours are from 8:30AM - 5:00PM**

**Monday - Friday**

**Appointment time slots are:**

**9:00AM - 12:00PM and 1:00PM - 3:00PM.**

**Monday - Friday**

Please rest assured we are prepared to deliver all of our services. The Lamb County Community has been our home for almost 75 years. It is a true privilege to serve our community's banking needs. Together we will remain vigilant. Together we will work to protect each other. And, together we will grow a closer community that again outshines any challenges ahead.

-First Federal Bank SSB



## PUBLIC NOTICE TO ALL CUSTOMERS

March 20, 2020

The health and well-being of all employees and customers are our top priority.

First Federal Bank has enacted LEVEL 2 of the Bank's Pandemic Plan. This is in response to:

- The World Health Organization's declaration of the Coronavirus Disease 2019 (COVID-19) as a Global Pandemic.
- The Texas Governor Abbott's Health Disaster Declaration.
- The Lamb County Judge DeLoach's Declaration of Local State of Disaster Due to Public Health Emergency.

First Federal Bank has taken appropriate actions as described in the plan to continue delivering **all** services to customers.

Please communicate all concerns you may have to any member of management.